



Department of Police

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Chief of Police

### **Law Enforcement Calls that can be taken over the phone**

In response to the COVID-19 outbreak and with the goal of protecting our staff, the department has modified its response to certain calls for service. This response is not an excuse to take short cuts or reduce the amount of investigative time on these calls. The purpose is to minimize our exposure within the community, with our safety and health to be protected the best we can.

Most importantly, we will immediately respond to all emergencies/priority calls like we are trained. There is no change in this protocol. When practical, stress the usage of online reporting at <https://report.gbpolice.org/>

On March 16, 2020 the Brown County Chiefs met to have a unified response. Effectively immediately, the following calls for service can be handled over the phone. Officers have the discretion to handle these calls how they choose, as this option is new and only being implemented during this emergency. Officers may call the complainants and handle some calls over the phone but may have to respond to an address to contact a suspect, issue citations, make an arrest, collect evidence or take a statement. Ultimately, all decisions are based on the severity of the crime.

#### **The following call types include, but are not limited to:**

- Retail Thefts
- Accidents involving animals - No Road Hazzard - R/P can utilize the Online Form
- Child Custody Disputes with No Known Harm
- Forgery/Uttering complaints (i.e. Counterfeit Currency)
- Criminal Damage to Property- no suspects or after the fact
- Thefts-No Suspects
- Graffiti - CSO can take the calls, phone R/P and document photos.
- Harassing Phone Calls/Texts
- Noise Complaints
- Found Property & Civil Matters
- Ordinance Violations
- Repeat Runaways - R/P isn't concerned about foul play (can email photo for report)
- Medical Calls - No known need for LEO (Supervisor Discretion)
- Violation of Court Order, Threats & Trespassing - After the fact with no threats
- Fraud/ID theft
- **\*\*Avoid Nursing Homes if at all possible and Limit Time in Hospitals\*\***